DHL Paket International – Information on destinations and destination regions

Important information for shipping with DHL PAKET International (DPI) can be found here:

General information:

- **Please note that EDI data containing individual shipment details must be sent to DHL Paket for each DHL Paket International shipment (single parcel product). A multi-parcel function is not available.**
- **Parcel weights must be measured precisely down to the last 100 grams and included in the EDI data.**
- **Strong recommendation: Include contact information (e-mail / telephone number) in the shipment details. This information can be used to respond to inquiries and improve delivery quality as well as processing times (e.g., for customs clearance). In some countries, e.g., European destinations, the electronic information can trigger other processes such as automatic notification.**
- **Messages that are not intended for the recipient are not allowed.**
- **Hazardous materials (LQ) and lithium batteries may only be shipped to some destinations and require a supplementary agreement.**

Additional information for shipments subject to customs clearance:

- **DHL Paket International is a single parcel product. Customs documents relevant to the shipment contents must be included with each DHL Paket International shipment shipped to destination countries that charge customs duties: *Two copies of the customs invoice and a customs declarations (CN23; for the number, see column F in the table)* . Customs information must also be filed electronically for each individual parcel. If the updated customs declaration (CN23) is used, the CP71 Dispatch Note does not have to be enclosed. Information that was previously only provided in the CP71 Dispatch Note is now included in the CN23 customs declaration following the update.**
- **Combining goods from different parcels into one customs invoice / one export accompanying document is not permitted.**
- **Customs documents must be in English or the country language (see column G on the table).**
- **Customs documents must enclosed in a customs declaration pouch and securely attached to the outside of the parcel.**
- **EDI data (including any relevant customs information) must be filed electronically before pickup / handover of the shipment to DHL Paket and by 6:00 p.m. at the latest.**
- **For a dutiable value (value of the goods + shipping costs) > 1,000 EUR, the goods must be declared electronically (ATLAS / IAA Plus) with customs by the sender before their handover to DHL Paket. An individual Export Accompanying Document (EAD) must be included with each package. "DE003305" should be entered as the customs office of exit (Ausgangszollstelle). Each parcel must be flagged as a parcel both physically (using a yellow sticker) and in the dispatch logistics system with the export declaration.**
- **Import duties and fees are always collected from the recipient. Customs duties cannot be charged to a THIRD-PARTY.**
- **Please note the import restrictions and customs regulations in the destinations and destination regions.**

Additional information for COD shipping (only specified destinations, see table):

- **An TFP3 international cash on delivery payment card (914-100-000) must be included with any DHL Paket International shipment sent COD. The card must be attached securely to the package exterior.**

All information is subject to correction and change.

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	Information	ISO CODE 2 ALPHA	Zone	Customs declaration		Approximate transit time (in working days			Maximum weight in kg	Maximum weight in kg	Maximum dimensions				Maximum dimensions				E2E T&T¹⁾	Storage period in da	Returns		Delivery organization	Saturday delivery	Services						Contact details		Note
Destination / destination region	EDI code	ISO CODE 2 ALPHA	Zone	Quantity	Language code²⁾	Standard	Closest Droppoint (CDP)	Premium	Maximum weight in kg Economy / Premium	CDP	Length	Height	Width	Girth	Length	Height	Width	Girth	Max.	Normal			Standard / Premium CDP		Mail size	Length	Girth	up to 2,500 EUR	up to 25,000 EUR	DDU (Duty Unpaid) up to EUR	PO/DP (Standard, CDP, Premium)	Standard / Premium	CDP	
Afghanistan	068	AF	5	2	E	19-19	-	10-15	30,0	-	120	60	60	300	-	-	-	-	yes	15	yes		Afghan Post	yes	yes	150	300	yes	no	no	-	optional	-	
Åland	818	EG	4	2	E,F,LS	8-12	-	7	30,0	-	120	60	60	300	-	-	-	-	yes	15	yes		Åland Post	no	yes	200	300	yes	no	-	-	optional	-	
Åland Islands	248	AX	5	1	E, SWE, LS	not available	-	5	31,5	-	120	60	60	300	-	-	-	-	yes	15	yes		Itella Post Oy	no	yes	150	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Albania	008	AL	5	2	E,LS	16	-	6-8	20,0	-	120	60	60	300	-	-	-	-	yes	5	yes		Posta shqiptare	yes	yes	200	300	yes	no	-	-	optional	-	
Algeria	012	DZ	4	2	F,LS	15	-	8-10	20,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Algérie Poste	yes	no	-	-	yes	no	-	-	optional	-	
U. S. Virgin Islands	850	VI	5	1	E	10-12	-	5	31,5	-	120	60	60	300	-	-	-	-	yes	30	yes		United States Postal Service	yes	no	-	-	yes	yes	-	-	optional	-	
American Samoa	016	AS	5	1	E	10-13	-	6-7	20,0	-	120	60	60	300	-	-	-	-	yes	60	yes		Samoa Post	no	no	-	-	yes	no	-	-	optional	-	
Andorra	020	AD	2	1	F	not available	-	6-7	30,0	-	120	60	60	300	-	-	-	-		30		yes	Correos	no	yes	150	300	yes	yes	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Angola	024	AO	4	2	F,SPA	10-16	-	16	20,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Correios de Angola	no	yes	150	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required. Returns: Luanda, Viana, Benguela locations Huambo, Luena, Mbanza-Kongo, Menongue, N´dalatando, Ondjiva, Uíge.
Anguilla	660	AI	6	2	E	14-19	-	10-15	20,0	-	120	60	60	300	-	-	-	-	yes	21	yes		Anguilla Postal Service	yes	yes	200	300	yes	no	-	-	optional	-	A general postal code – **AI-2640** – must always be included in the recipient address.
Antigua and Barbuda	028	AG	6	1	E	14-19	-	10-15	20,0	-	120	60	60	300	-	-	-	-	no	7	yes		Antigua and Barbuda Post	yes	no	-	-	yes	no	-	-	optional	-	
Equatorial Guinea	226	GQ	4	1	F,SPA	19-19	-	10-15	10,0	-	120	60	60	300	-	-	-	-	no	60	yes		Ópatu-tetiguinea Post	yes	yes	150	300	yes	no	-	-	optional	-	Delivery service provided only through post offices.
Argentina	032	AR	5	2	E,F,SPA	10-14	-	7-10	20,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Correo Argentino	yes	no	-	-	yes	no	-	-	optional	-	
Armenia	051	AM	5	2	E,F,RUS	12-15	-	10-15	20,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Haypost - Armenian Postal Service	yes	yes	150	300	yes	no	-	-	optional	-	
Aruba	533	AW	6	2	E,NL	10-13	-	6-9	20,0	-	120	60	60	300	-	-	-	-	yes	10	yes		Post Aruba N.V.	no	yes	200	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Ascension Island	654	SH	6	1	E	14-19	-	14-19	20,0	-	120	60	60	300	-	-	-	-	yes	5	yes		Ascension Island Post Office	no	no	-	-	yes	no	-	-	optional	-	The maximum weight for parcels to Tristan da Cunha is 10 kg. Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Azerbaijan	031	AZ	5	2	E,F,LS,RUS	10	-	6	31,5	-	120	60	60	300	-	-	-	-	yes	30	yes		Azerpoçt	yes	yes	150	300	yes	no	-	-	optional	-	
Ethiopia	231	ET	6	2	E	8-12	-	6-8	31,5	-	120	60	60	300	-	-	-	-	yes	30	yes		Ethiopian Postal Service	yes	no	-	-	yes	no	-	-	optional	-	
Australia	036	AU	6	1	E	11	-	7-9	30,0	-	120	60	60	300	-	-	-	-	yes	14	yes		Australian Postal	no	no	-	-	yes	yes	-	-	optional	-	
Azores	620	PT	3	-	-	not available	-	7-9	30,0	-	120	60	60	300	-	-	-	-	yes	15	yes		Correios PT / CTT Expresso	no	yes	150	300	yes	yes	-	-	optional	-	Shipments to the Portuguese islands (e.g., Madeira island) and shipments with the Rückschein (advice of delivery) service are handed over to CTT Expresso for delivery. The remaining shipment volumes are delivered by DHL Parcel Portugal.
Bahamas	044	BS	6	2	E	10-16	-	6-10	20,0	-	120	60	60	300	-	-	-	-	no	90	yes		Bahamas Postal Service	yes	no	-	-	yes	no	-	-	optional	-	
Bahrain	048	BH	5	2	E,LS	8-12	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Bahrain Post	no	yes	200	300	yes	yes	-	-	optional	-	
Baleric Islands	724	ES	2	-	-	-	-	6-7	30,0	-	120	60	60	300	-	-	-	-		no	15		yes Correos y Telégrafos Express	no	yes	150	300	yes	yes	1.126	-	optional	-	Shipments subject to customs clearance (eg., those to the Canary Islands) and shipments with the Nachnahme (COD) or Rückschein (advice of delivery) service are handed over to Correos for delivery. The remaining shipment volumes are delivered by DHL Parcel Iberia.
Bangladesh	050	BD	5	1	E	13-19	-	10-15	20,0	-	120	60	60	300	-	-	-	-	yes	15	yes		Bangladesh Post Office	no	yes	200	300	yes	no	-	-	optional	-	
Barbados	052	BB	6	2	E,F	10-16	-	6-10	20,0	-	120	60	60	300	-	-	-	-	yes	21	yes		Barbados Postal Service	no	no	-	-	yes	no	-	-	optional	-	
Belarus	112	BY	3	2	E,F,LS,RUS	9	-	6-7	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Belpochta	yes	yes	150	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Belgium	056	BE	1	-	-	not available	2	2	30,0	30,0	120	60	60	300	120	60	60	300	yes	15		yes	bPost	yes	yes	150	300	yes	yes	-	-	optional	0-mail	Closest Droppoint available approximately as of 1.1.2023. Details to follow. If no contact details have been provided (as per requirements) for the Closest Droppoint delivery service, a shipment-specific additional charge in the amount of 0.70 EUR will be charged.
Belize	084	BZ	6	1	E	13-19	-	8-11	25,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Belize Postal Service	no	yes	200	300	yes	no	-	-	optional	-	
Benin	204	BJ	6	2	F	13-19	-	10-15	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		La Poste du Bénin	no	yes	200	300	yes	no	-	-	optional	-	Delivery service provided only through post offices.
Mount Athos	300	GR	3	1	E,F,LS	not available	-	5-7	30,0	-	120	60	60	300	-	-	-	-	yes	60	yes		DHL Express GR	no	no	-	-	no	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Bermuda	060	BM	6	2	E	10-16	-	6-12	20,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Bermuda Post Office	yes	yes	200	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Bhutan	064	BT	5	2	E	10-16	-	8-10	30,0	-	120	60	60	300	-	-	-	-	yes	7	yes		Bhutan Post	yes	yes	150	300	yes	no	-	-	optional	-	
Bolivia	068	BO	6	2	SPA	10-16	-	6-10	30,0	-	120	60	60	300	-	-	-	-	no	90	yes		Empresa de Correos de Bolivia	no	no	-	-	yes	no	-	-	optional	-	Delivery service provided only through post offices. The bulky goods service is only available in connection with the Express service.
Bonaire	535	BQ	6	1	E	10-13	-	6-9	31,5	-	120	60	60	300	-	-	-	-	no	30	yes		Flamingo Express Dutch Caribbean N.V.	yes	no	-	-	no	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Bosnia and Herzegovina	070	BA	3	2	E,LS	12	-	7-7	20,0	-	120	60	60	300	-	-	-	-	yes	15	yes		JP BH POŠTA PUTEN SERVIS d.o.o. Mostar	no	yes	150	300	yes	no	-	-	optional	-	
Botswana	072	BW	6	2	E	10-16	-	9-10	30,0	-	120	60	60	300	-	-	-	-	yes	Jan 00	yes		Botswana Post	no	yes	200	300	yes	yes	-	-	optional	-	
Bouvet Island	074	BV	3	1	DÄN,S,LS,ISW	7-8	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	14	yes		Posten Norge AS	yes	yes	150	300	yes	yes	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required. Parcels to private addresses are delivered through post offices.
Brazil	076	BR	6	2	E,PT	10-16	-	9-12	30,0	-	120	60	60	300	-	-	-	-	yes	20	yes		CORREIOS	yes	no	-	-	yes	no	-	-	optional	-	
Brunei	096	BN	5	1	E	8-12	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Brunei Postal Services	yes	yes	150	300	yes	yes	-	-	optional	-	
Bulgaria	100	BG	3	-	-	not available	-	6-6	31,5	-	120	60	60	300	-	-	-	-	yes	20		yes	Rapido	yes	yes	150	300	yes	yes	-	-	optional	-	
Burkina Faso	854	BF	6	2	F	12-16	-	10-12	30,0	-	120	60	60	300	-	-	-	-	yes	15	yes		SONAPOST	no	yes	200	300	yes	no	-	-	optional	-	Delivery service provided only through post offices.
Burundi	108	BI	6	2	F	12-16	-	8-12	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		BNP – Régie nationale des postes	yes	yes	150	300	yes	no	-	-	optional	-	Delivery service provided only through post offices.
Ceuta	724	ES	2	2	E,F,SPA	not available	-	6-7	30,0	-	120	60	60	300	-	-	-	-	yes	60		yes	Correos y Telégrafos Express	no	no	-	-	yes	yes	1.126	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required. Returns: Overland / ocean freight.
Chile	152	CL	6	1	E,SPA	10-12	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Correos de Chile	yes	yes	200	300	yes	no	-	-	optional	-	
China, People's Republic of (excluding Hong Kong, Taiwan)	156	CN	5	2	E,LS	12-16	-	9-11	30,0	-	120	60	60	300	-	-	-	-	yes	7		yes	China Post	no	yes	150	300	yes	no	-	-	optional	-	Please use correct country name: "Volksrepublik China," "Republique populaire de Chine," "People´s Republic of China." Parcels to Hong Kong or Taiwan must have the country name "Hong Kong" or "Taiwan" on the label. Returns: Ocean freight.
Cook Islands	184	CK	6	1	E	10-12	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	90	yes		Cook Islands Post	no	yes	150	300	yes	no	-	-	optional	-	Customs documents (CN23 customs declaration and two copies of the customs invoice) required.
Costa Rica	188	CR	6	2	E,SPA	8-12	-	6-8	30,0	-	120	60	60	300	-	-	-	-	yes	30	yes		Correos de Costa Rica	yes	yes	200	300	yes	no	-	-	optional	-	

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